



**FORD FLEET**

## Ford Police Interceptor Utility Exhaust FAQ

Ford is taking action to address concerns of law enforcement professionals reporting exhaust entering the cabin of some Ford Police Interceptor Utility vehicles.

Ford's investigation is ongoing. However, we have discovered holes and unsealed spaces in the rear of some Police Interceptor Utilities that had police equipment installed after leaving Ford's factory. When police or fire departments install customized emergency lighting, radios and other equipment, they have to drill wiring access holes into the rear of the vehicle. If the holes are not properly sealed, it creates an opening where exhaust could enter the cabin.

To address these concerns, Ford will cover the costs of specific repairs in every Police Interceptor Utility that may have this concern, regardless of age, mileage or aftermarket modifications made after purchase.

### **Ford will fix improperly modified vehicles at no cost to customers; Ford will:**

- Check and seal off the rear of the vehicle where exhaust can enter
- Provide a new air conditioning calibration that brings in more fresh air during heavy acceleration typical of police driving
- Check for engine codes that could indicate a damaged exhaust manifold

We have already helped some police customers inspect and repair their vehicles and will share full instructions with Ford dealers and repair centers in the coming weeks. Customers who believe their vehicle may be experiencing an issue should bring it to a Ford dealer.

Here is an example of an improperly modified Police Interceptor.

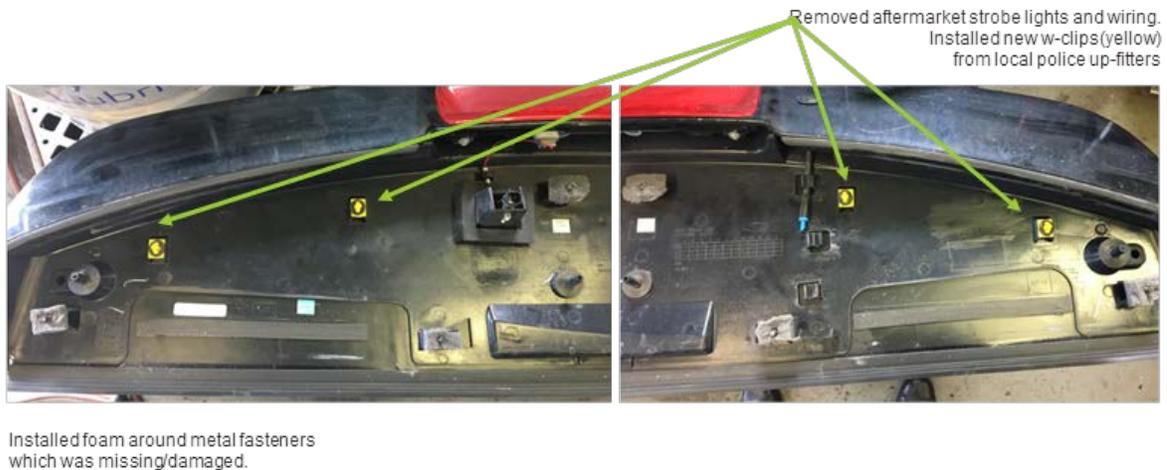


After market strobe light fitment leading to visible gaps between spoiler and glass



Strobe light wiring routed over the sealing foam compromising its ability to prevent air leakage

The photos below illustrate how the vehicle was properly modified.



### **Frequently Asked Questions**

**Q. What repairs will dealers make?**

A. Ford dealers will check and seal off the rear of the vehicle where exhaust can enter, update the air conditioning to bring in more fresh air during heavy acceleration typical of police driving and check for engine codes that could indicate a damaged exhaust manifold.

**Q. What can police do while waiting for repairs?**

A. Police departments with concerns can run the air conditioning with recirculation turned off to allow more fresh air into the vehicle until they can bring it to a Ford dealer to assess the vehicle.

**Q. When can repairs be done?**

A. We have already helped some police customers inspect and repair their vehicles and will share full instructions with Ford dealers and repair centers in the coming weeks.

**Q. Why aren't other Police Interceptor models, like sedans, that are modified exhibiting similar problems?**

A. Our preliminary findings indicate that holes and unsealed spaces in the back of some Police Interceptor Utilities can allow exhaust into the vehicle when the air conditioning is set to recirculate for long periods during aggressive acceleration and high speeds typical of police use. Our repairs include sealing off the rear of the vehicle where exhaust can enter, updating the air conditioning to bring in more fresh air during heavy acceleration typical of police driving and checking for engine codes that could indicate a damaged exhaust manifold. We are continuing to investigate this matter.

**Q. What is your response to complaints from police on cracked manifolds that may be causing carbon monoxide concerns?**

A. All of our testing to date has not shown cracked manifolds contributing to the carbon monoxide levels in Police Interceptor Utilities. We're continuing to investigate.

**Additional Questions/Concerns? Call our dedicated hotline: 888-260-5575.**

**Please see our guide for proper modification instructions: [2017 Sedan and Utility Police Interceptor Modifiers Guide](#)**